

The quality approach at Oz 3300 Tourist Office

The Oz 3300 Tourist Office has held the Qualité Tourisme brand since 2017. Created by the State, this brand aims to improve the quality of tourism services in France.



In this context, **the Oz 3300 Tourist Office undertakes to :**

Provide you an easily accessible **reception and information area**, with furniture to sit on and free WiFi access.

Welcome you 305 days a year with a professional team at your service to make your stay as comfortable as possible, and to provide you **clear and accurate informations** on the local tourist offer, free of charge. Our reception staff speak at least two foreign languages.

Guarantee the **reliability and timeliness of information** and present the full range of qualified services available in the area for all customers. Provide tourist maps, plans and guides on paper in two foreign languages.

Display and publicize its opening times in at least two foreign languages, and post emergency numbers outside.

Give you an access to its **trilingual website**, dedicated and adapted to consultation.

Answering your letters all year round, handling your complaints and measuring your satisfaction.

Comply with the requirements of the Qualité Tourisme brand and our Category I classification.

